

CANCELLATION CONDITIONS

For the winter season 2023/24 the following conditions apply depending on the day of arrival as follows:

- - Arrival 01.12.2023 up to and including 22.12.2023
 - - Arrival 13.01.2024 up to and including 26.01.2024
 - - Arrival 02.03.2024 up to and including 15.03.2024
 - - Arrival 13.04.2024 up to and including 20.04.2024
- up to and including 28 days before the day of arrival: cancellation free of charge
 - 27 days up to and including 8 days before the day of arrival: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price
- - Arrival 23.12.2023 up to and including 12.01.2024
 - - Arrival 27.01.2024 up to and including 01.03.2024
 - - Arrival 16.03.2024 up to and including 12.04.2024
- up to and including 42 days before the day of arrival: cancellation free of charge
 - 41 days to 28 days before the date of arrival: 50% of the arrangement price
 - 27 days to 8 days before the date of arrival: 75% of the arrangement price
 - within the last 7 days before the day of arrival: 100% of the arrangement price

The above conditions automatically apply also to all bookings made before the adjustment of the cancellation conditions (02/23).

Outside the above periods, the regular conditions apply as follows:

Pursuant to § 18 para 1 line 10 FAGG (Federal Act on Distance Selling and Contracts concluded outside of Business Premises), there is no right of withdrawal pursuant to § 11 FAGG for this conclusion of contract. A withdrawal of the contracting party is therefore exclusively governed by the following paragraphs.

Up to 3 months before the agreed date of arrival of the guest at the latest, the accommodation contract can be cancelled without payment of a cancellation fee by unilateral declaration by the contracting party.



Outside the period specified in the previous paragraph, cancellation by unilateral declaration of the Contractual Partner is possible only upon payment of the following cancellation fees:

- up to 1 month before the day of arrival 40% of the total arrangement price;
- - up to 1 week before the day of arrival 70 % of the total arrangement price
- in der letzten Woche before the day of arrival 90% from the total arrangement price.



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